Head Office Software

Empowering your salon/spa to take control of your enterprise, by efficiently managing exchange between your corporate office and chain stores.
Configure multiple stores as easily as you would one, with our easy to use, single-application enterprise solution

Real Time Reporting
Head Office offers real-time reporting tools to both compare and combine data for enterprise, regional and/or individual store analysis.

Centralized Data Strategy
Improve reliability by managing your data from a central location. Coordinate and synchronize data with individual stores, regions and your entire enterprise.

Streamline Deployment Process
Opening a new store or introducing a new line of products is streamlined with Head Office. Data entered at the head office level is broadcast or ‘pushed’ to stores throughout the enterprise.

Global Inventory Cycle Management
Optimize your inventory and provide uncompromised customer service levels partnered with optimal global inventory holdings. Accurately forecast customer demand and get the right stock at the right place at the right time.

Smart Communication
Head Office communicates with stores using a replication engine that if disconnected will automatically resume the exchange of data once your connection is reestablished.

Data Redundancy
Receive incremental back-ups from all locations. Even in the event of a catastrophic hardware failure, Milano’s Head Office software can deploy a backup, keeping the store’s system and its data safe and operational.

Gift Card Sharing
Implement a gift card program across multiple stores without ever incurring transaction fees. Your users can issue, redeem and reload gift cards right at the POS with redundant, real-time broadcast of the gift card information to all other stores.

Share Customers
Store vital customer details across all your enterprises to ensure that you can provide superior service to your clients with fast access, convenience and ease.

Share Loyalty Points
Develop a loyalty point program that allows your clients to earn points based on what they buy, and give them the freedom to redeem those points at any other store for value.

Bridge to Accounting Software
Organize your accounting process by amalgamating streamlining the flow of accounting information from the stores into your accounting software.

Regionalized Control
Retain enterprise control while sharing regional management responsibilities using the same corporate-wide system and integrated processes.

Receive Milano Support
The Milano team is focused on making your implementation as seamless as possible. Regardless of your project size Milano Software will guide you through the process and make sure your transition to Head Office is on track.

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Milano’s Head Office software has taken a hybrid approach. The traditional on-premise software model is a time-tested solution with proven success in managing businesses for over 20+ years. When combined with Milano’s advanced MReplicator tool, replicating to and from Head Office in nearly real-time, adopts advantages from both SaaS and on-premise solutions.

- **Reduced Risk**
  Should internet connectivity be broken at any of the locations, frontline operations can rely on the on-premise software. Then, once a connection is reestablished the software will resume replicating.

- **Update Deployment**
  This hybrid approach allows for the enterprise to plan and train staff before deploying an upgrade. Then once Head Office is updated, through replication, the store upgrade is deployed without experiencing the traditional downtime.

- **Safety in Replication**
  Because replication happens every 60 seconds, Head Office receives incremental back-ups (nearly in real-time) across all locations. This means that even in the event of a catastrophic hardware failure, Milano’s Head Office software can roll-over to a backup immediately.

- **Time Tested**
  The on-premise approach is a time-tested solution with proven success. In this industry you tend to see far more features and functionality because the software has been built with the unique business needs in mind over several years.

- **Data Availability**
  An on-premise solution is not dependant on internet connectivity and therefore carries less chance that data will be inaccessible due to a loss of connectivity or compromised in any way due to factors outside your control.

- **Better Control**
  An on-premise solution offers you total control over your application. All your sensitive data is stored internally and there’s no need of exposing it to a third-party vendor.
The SaaS (Software as a Service) Software model is web-based and typically purchased as a subscription, which means the application is available to you as needed through a computer’s web browser. You are not paying for the possession of the program, but for its rent/usage. You or your internal IT resources configure the application, and then it is maintained by the SaaS provider.

- **Remote Accessibility**: Provides universal access to the necessary application from any place where there is Internet.
- **Simple Implementation**: There are no CDs to install, no servers to purchase. The introduction procedure is reduced to a minimum and is very simple – the customer simply needs to receive a login/password for the cloud application and to enter it.
- **Immediate Updates**: Upgrades and updates are performed automatically by the SaaS provider without any additional expenses for the customer.
- **Lower Entry Cost**: SaaS is a no-frills model therefore it offers a much lower entry cost as compared to an on-premise solution.

Expect more from a host of advantages!